



March 25, 2020

Good Morning!

Please accept my sincere gratitude for your patience with DCC as we work through this uncharted territory. I know it hasn't been easy on you to accept so many changes and unknowns with your future at stake. We have been working diligently to keep up with the changes handed down to us from the state level while maintaining academic quality. I believe that we have most provisions in place to help you finish the semester. We are committed to providing you with the services to help you continue your studies. We even have online tutoring!

As you know, DCC is operating remotely for the remainder of the spring semester. All courses are in Canvas so please go to your Canvas dashboard and open each course to learn the specifics as to how your courses will be offered. Every instructor is providing directions through Canvas.

For you to succeed with this new instructional method, there are several things you need to do to keep up.

1. Check your DCC email and Canvas for regular updates and reminders.
2. Student services is available remotely by going to [Danville.edu/remote](https://www.danville.edu/remote). This web address provides you with information and contacts for student support. (Think "admissions office" on the first floor of Wyatt, the LRC and tutoring services, password reset, and Financial Aid.)
3. [Danville.edu/coronavirus](https://www.danville.edu/coronavirus) has additional information to help you navigate campus services as well as community services, such as wifi hotspots.

If you have been unable to access Zoom for your classes, don't panic! We aren't going to drop you. Please send your instructor an email for further guidance and to let your instructor know that you are still engaged in the class.

We are committed to your success so please reach out to us if you have questions. Thank you, again, for your patience!

Sincerely,

Debra Holley

