

Click on the College logo to go to the College website. Click on the Support Website text to return to this page.

Logging in gives you the ability to see your specific financial aid and student accounts status (My Help Center) and your support history. You can also submit a question to us via Create Ticket.

How can we help?

Search by phrase or keyword SUBMIT

Type your question or keywords related to financial aid and student accounts to see a list of relevant articles containing questions and answers.

This button appears on every page. Click it to initiate a chat with a support specialist. They are available 24 hours a day, 7 days a week.

We have defined a set of answers to commonly asked questions which you can browse by topics related to financial aid and student accounts.



Help Articles

Browse self-help articles on financial aid and student accounts



Track My Progress

View the status of your financial aid, or student accounts

Get Support By Topic

Financial Aid

Browse all Articles

We have developed student-specific trackers which will display where you stand and what you need to do to complete the financial aid process and see the status of payments and refunds on your student account. Access to this portion of the site will require you to log in.

Contact Us

Call 855.844.3834

Chat

Available 24/7/385

Phone and chat support are available 24 hours a day, 7 days a week all year long.

IMPORTANT PARENT NOTICE!

Top Help Topics

When will I get my refund and how do I get it?

When will my financial aid disburse?

I didn't receive my refund, what do I do?

Do I need to submit another FAFSA for the summer...

What are my options for paying for summer courses?

Can my refund be direct deposited into my bank...

How do I pay for summer courses - what is summer aid,...

Why am I on SAP suspension? Can I appeal it?

The most viewed articles on the site will be displayed here.

